



SHERPA TREKKER™

P.O. Box 25636

Dhapasi, Kathmandu, Nepal

P: (+977) 1 435 16 13, M: (+977) 9851 157 213, F: (+977) 1 436 48 94

E: info@sherpatrekker.com

BOOKING FORM

To confirm your booking please complete this form and send it to Sherpa Trekker office along with advance payment 25% of total trip cost and a Photocopy of your passport.(you can scan and email us your booking form and the passport details).

Name of Trip: _____ **Trip Code:** _____

Trip Date: _____ **No. of participants:** _____

Please make advance payment to following bank address:

Account Name: Pasang Sherpa

Account Number : 01424002054

Bank Name: Laxmi Bank Limited.

Bank Address : Bhatbhateni, Kathmandu.

SWIFT CODE : LXBLNPKA

Personal Information

Note: names must be exactly as shown on passport

Name: _____

Address: _____ Home Phone: _____

Email: _____

Nationality: _____ Date of Birth: _____

Occupation: _____ Gender: _____

Passport No: _____ Date of Issue: _____

In Case of Emergency Please Contact

Name: _____ Relationship: _____

Address: _____ Phone: _____

Email: _____

I have read and understood the below booking terms and conditions and I accept them.

Signature of Applicant



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Booking Terms and Conditions

"Please kindly read these TERMS AND CONDITIONS before booking your trips. Participation in our trips indicates that you accept these terms and conditions."

You must carefully read the following Terms & conditions of contract and waiver of liability details Booking Procedure.

A completed booking form and the required deposit must be forwarded to Sherpa Trekker office. The full balance is then due 60 days prior to departure. If the balance is not received by this date the booking will be deemed cancelled and cancellation fees applied.

a) Legal Holiday Contract

All bookings are made with Sherpa Trekker P. Ltd. (Regd. no. 114956/070/071). By booking a trip with us indicates that you have agreed to these Booking Conditions and your booking will be accepted by us on this basis. The services to be provided are those referred to in your booking confirmation invoice.

**Note that we will not issue a confirmation invoice, and therefore no contract will exist, until we receive a fully-completed booking form for each and every member of any party. The services to be provided are those referred to in your booking confirmation invoice. This contract is made on the terms of these booking conditions; any disputes arising from this contract are to be decided by the courts of the Federal Democratic Republic of Nepal.*

b) Booking Confirmation and Payment

To secure a booking, the Company must receive payment of the minimum non refundable deposit of 25% of trip cost and in the case of bookings made within 8 weeks of departure, the full trip price.

For certain trips, you might require full payment must be received at an earlier stage before the start of your tour. You will be advised at the time of booking when this is the case.

c) Validity

Itineraries, prices and dates we published in the website and we have given you by email valid 1 year only starting from 01 January until 31 December.

d) Your Details

In order to confirm your trip bookings and arrangements, you must provide all requested details at booking time later. Necessary details include your full name as per passport, date of birth, nationality, passport number, passport issue and expiry date and any dietary notes, medical conditions you have which may affect your ability to complete your travel arrangements. And if you are under 18 years or over 70 years of age, we also require you to inform us about it. You might have to change the trips plans because all our trips are designed based on adults (18-45 years age group).

e) Transfer of booking and amendment to bookings

If you wish to change any bookings made on the original booking or transfer to another trip you must advise Sherpa Trekker in writing. Changes / transfers incur fees as follows; Amendment to original requested bookings: Free of cost for the first time. If you transfer to another trip which departs within 12 months of original booked departure, the following fees apply;

- e. (i) between time of booking and 60 days prior to original booked departure –USD 100 fee plus any airline charges.
- e. (ii) from 59 days of original booked departure date - cancellation fees will apply.

f) Cancellation Policy

(i) Cancellation by the traveler:

If you cancel some or all portions of your booking, there will be cancellation fees. A cancellation will only be effective when we receive and acknowledge written email from you. If you cancel a trip, following cancellation fees will apply:

8 weeks or more prior to departure: USD 200 per person

Before 45 days prior to departure: 25% of trip price

1 Week prior to departure: 75% of trip price

Less than a week prior to departure: 100% of trip price

Please note that different cancellation conditions may apply to short breaks, extension trips and adventure activities. Please note that for certain travel arrangements the cancellation charge may be higher than mentioned above. In certain cases a 100% cancellation fee applies as soon as the booking is made and the ticket is issued. Please ask for full details of cancellation charges at time of booking. You are strongly advised to take out cancellation insurance at the time of booking which will cover cancellation fees. If you leave a trip for any reason after it has commenced we are not obliged to make any refunds for unused services.

f (ii) Cancellation by Sherpa Trekker

We may cancel a trip your trip at any time prior to departure if, due to terrorism, natural disasters, political instability or other external events it is not viable for us to operate the planned itinerary. If we cancel your trip, you can transfer amounts paid to an alternate departure date or alternatively receive a full refund. In circumstances where the cancellation is due to external events outside our reasonable control, refunds will be less any unrecoverable costs. We are not responsible for any incidental expenses that you may have incurred as a result of your booking including but not limited to visas, vaccinations, and travel insurance excess or non-refundable flights.



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g) Fitness and health requirements

We recommend all participants take regular exercise before their trip. For trekking trips we require that you undergo a medical examination and have a doctor complete our medical questionnaire to ascertain adequate fitness for the selected trek. If you suffer from severe heart, chest, muscular or respiratory disorders, are a severe asthmatic or have high blood pressure we strongly advise against joining a trek. Should your medical questionnaire indicate that your doctor does not deem you fit enough to undertake a trek we will refund your deposit in full. Your medical questionnaire must be completed and returned to this office before final documents can be issued.

h) Change of itinerary (during you're in trip)

Due to uncertain reasons of bad weather, terrorism, closure, natural disaster, sometimes we might have to change your travel itinerary and we reserve right to change itinerary in your favor to response immediate problem.

While you're trekking, if you would like to shorten the trip or skip some of day of your trip or would like to return before planed trip or would like to change the travel itinerary, we and our field team will be flexible on it. However our support crew needs to check the feasibility and availability. If there any additional cost because of changes travel itinerary, additional cost have to borne by you. If you wish you return or skip your trip, there won't be any refund for unused services.

i) Claims, complaints and compensation

We shall do our best to deliver quality services as we promised/agreed during trip booking. We never failed to deliver our quality services till today. However if we failed to deliver our agreed/promised services, we, Sherpa Trekker will compensate/refund you the equivalent amount we failed to deliver.

So if you have a complaint about your trips please inform your tour leader or our local representative at the time in order that they can attempt to rectify the matter. Since most our trip is based from Kathmandu and you can report to our tour officer while you in Kathmandu. If satisfaction is not reached through these means then any further complaint should be put in writing to us within 30 days of the end of the tour. And then if found we really failed to deliver promised we shall refund you the equivalent amount we failed to deliver. However if there no logical reason, you won't get any refund.

j) Photos & your reviews

We always welcome your smiles, cheered photos and valuable saying about us, our trips, our staffs and travel trips. Any likeness or image of you secured or taken on any of our holidays may be used by the Company without charge in all media (whether now existing or in the future invented) for bonafide promotional or marketing purposes, including without limitation promotional materials of any kind such as brochures, slides, video shows or the internet. Any written feedback supplied to the company may also be used for promotional purposes as detailed above.

k) Privacy policy

The protection of your personal information is very important to us. We assure you all the information you have given to us in safe and we shall it privately respecting your privacy.

However any personal information that we collect from you and about you (your feedback, images and saying) may be used for any purpose associated with the operation of a trip or to send you marketing material in relation to our events and special offers. The information may be disclosed to our agents, service providers or other suppliers to enable us to operate the trip. We will otherwise treat your details in accordance with our privacy policy.

The Company's authorized representatives, other than a Director of The Company, are not entitle to promise refunds for whatever reason, and The Company will not be bound by any such promises. These booking conditions may only be waived in special circumstances, and in writing, by a letter from a Director of The Company. The terms and conditions of all agreements made with the Company shall be subject to, and governed by, Nepal's law.

In signing this booking form I also acknowledge and confirm the following:

To: Sherpa Trekker and its various logistic management authorities who grant the license to operate this trip being the Licensor

I am aware that your trip involve going to high-altitude and carry an inherent risk of altitude illness. Similarly, most of our trips visit remote locations or poorly developed regions where infrastructure is limited. In such places, the risks to health are increased and the ability to treat injury or illness effectively is reduced. Additionally, climbing and mountaineering, which includes treks that cross glaciated terrain or snow-bound passes, are hazardous activities with a risk of serious injury or death. By signing these booking conditions I acknowledge these hazards and your acceptance of the associated risks.

Neither The Company nor any of its representatives will be responsible for any illness, injury or death sustained on our expeditions, nor will they be liable for any uninsured loss of personal property.

I confirm that I am over the age of 18 years and that I have read and understood the terms and conditions of this contract and this agreement prior to signing it and I agree that this agreement will be binding upon my heirs, next of kin, executors, administrators and successors.